

groundbreakers

Raising the standard

Issue 3:
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QUADRON
Working in
Partnership with

QUADRON
ENVIRONMENT

Providing horticultural services for the upkeep of
Birmingham's parks, gardens and open spaces

Birmingham City Council



Raising standards

Birmingham City Council, in partnership with Quadron, has been awarded with a Green Flag Award for Moonlit and Sunset Park. The prestigious Green Flag Awards are in recognition for excellence in park maintenance and management.

This is a great achievement and a real reward for all Quadron staff, particularly Park Keeper Fredy Tematema, who has worked so hard over the past year in raising standards and promoting a real community spirit within the Park.

Peter Short, Constituency Park Manager for Birmingham City Council, said, "To achieve a Green Flag so early in the new contract is truly a reflection of how the local and National teams from Quadron have begun the new working relationship. I would particularly like to thank Clive Ivil and Andy Kaufmann for their support before the contract had even gone live, plus of course the Birmingham team, who have helped and supported Freddie in making this park a true show piece for the City."

Andy Court, Contract Manager for Quadron's Ladywood Contract, said, "We are delighted to have assisted Birmingham City Council with the achievement of this award and express our thanks to all the team for their good work."

Quadron Gardener achieves 40 years' service award



Well done Roy, keep up the good work!

Roy Kerry, a 57 year old gardener with 40 years of continuous service on behalf of Birmingham City Council, picked up a longservice award from his Contract Manager, Andy Court.

Roy started his working career back in 1969, commencing as an apprentice gardener for Birmingham City Council based at King's Heath Park. He has seen many changes of contractor and in working practices over the decades but insists he still enjoys his job as much as ever. Currently employed on Quadron's Ladywood Contract on behalf of Birmingham City Council, Roy says that he has no intentions of giving up work any time soon.

Nechells in Bloom 2009 School Judging Competition



The Nechells In Bloom 2009 committee actively encouraged schools within the area to participate by entering their gardens into the schools competition. This year Quadron team members Dennis Wood, Andy Court and Nicola Little, were delighted to be asked to judge the competition together with the Environmental Warden of Ladywood Constituency, Jill Manley.

In total five schools entered their gardens into the competition.

- Little Stars
- Bloomsbury Nursery
- St Joseph's
- Cromwell
- Nechells Play Centre

All the judges were overwhelmed by the enthusiasm and commitment of all the Schools involved. Well done!



Do you know...

That we are continuing to develop our website? Check it out at www.quadronenvironment.co.uk

Biodiversity champion!

As you may recall in the last edition of Groundbreakers, we were “Calling for all Quadron Staff interested in becoming a Biodiversity Champion”. As part of Quadron’s business solutions to Birmingham City Council, we proposed to create a number of volunteer Biodiversity Champions within our workforce. This is a unique opportunity for staff with a keen interest in protecting the environment for future generations to enjoy.

What is the Role of a Biodiversity Champion?

- **Involve fellow staff:** Use notice boards and newsletters to raise awareness, encourage team work and involvement with the Council’s biodiversity plan and promote participation in activities outside work
- **Work with Council Ranger Services, Birmingham & Black Country Wildlife Trust and Quadron’s Horticultural Development Manager, Nicola Little,** to assess the biodiversity importance of a site by identifying its wildlife value and limiting the environmental impacts of our activities
- **Improve the biodiversity interest of a site** with management plans incorporating biodiversity features that can be protected, enhanced or created
- **Assist Contract Managers with environmental reviews linking** depot management plans with other business activities (such as waste disposal) to form a Contract Biodiversity Action Plan.
- **Monitor and Report** on activities through an annual review of actions to establish their effectiveness.

“ Dr. Stefan Bodnar, Birmingham City Council’s Biodiversity Officer said “This initiative by Quadron is a very positive approach and one we would encourage. Once we have a number of volunteers, we will be setting up workshops and training days with them, to look at how these projects can be progressed and how it can feed into achieving biodiversity targets and other positive conservation work within the City”.

Interested? Please contact your Contract Manager who will forward your details to Nicola Little, Horticultural Development Manager.

Employee of the month



Mark Imms, one of our team working on the Ladywood Contract received an award of recognition from the Managing Director, Clive Ivil, in June.

Mark was presented with the Employee of the Month Certificate, along with a personal letter of thanks from Clive, and £50 Marks and Spencer gift voucher in thanks for his commitment and dedication and outstanding work in the community.

Mark was thrilled to receive the award: “This is totally unexpected and I’m overwhelmed that Quadron has chosen me. It is a great personal achievement as I always put in 100% effort.”

Customers come first...

As part of our standard customer care policy we like to give our customers the opportunity to let us know what they think of our service delivery standards.

This feedback is used to amend the future service so we can make sure that we meet your needs. If you have an enquiry or comment, please contact us using the contact details below or by filling out and returning the enquiry form, alternatively feedback can be given via the website, www.quadronenvironment.co.uk

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Service delivery comment / enquiry request

DETAILS OF ENQUIRY

Location: _____
 Date / Time (if applicable): _____
 Specific details of comment / enquiry: _____

Reply required YES / NO (please delete as applicable)

CONTACT DETAILS FOR REPLY

Name: _____
 Address: _____

 Daytime Tel No.: _____
 Email address: _____

THANK YOU FOR YOUR COMMENT / ENQUIRY